Rocket

Rocket Services

Optimize your Rocket Software Investments

- Rapid understanding of your business problems, through our rich domain expertise

- Expert IT modernization support, including years of experience and investment in IBM® i and z Systems®, as well as the Rocket MultiValue platform

- Solutions that combine industry best practices with in-house knowledge from developers who designed the products

- Short time to value, with disciplined development, testing, and deployment support

- Helpful training for users and administrators to ensure you get the most from your Rocket software

Software only becomes a solution when the system is up, running, and delivering distinct value to your organization. Services bridge the gap from purchase to deployment, but in many cases the value the customer expects is diminished or delayed by poorly defined service arrangements.

At Rocket Software, we believe that business value should be achieved quickly and without a lot of time, worry, or money on your part. Rocket technical consultants are experienced in bringing our software to production rapidly, combining industry best practices with our collective expertise. Our service packages are based on proven delivery across thousands of successful customer engagements, eliminating the risk from securing the right set of services to meet your business objectives.

New customers receive fast-tracked and on-point delivery of Rocket solutions. Long after the initial implementation is complete, we can continue to optimize your investment with projects that maximize performance and user experience. We can also provide bench strength for your most critical applications with our advisory services. If you have a need that doesn't fit into a specific package, we'll be glad to provide a custom quote for your project.

Service Packages:
Rapid Start, Great Value

Our service packages include everything you need to be successful with your Rocket solution, whether it's deployment, integration and customization, training, or post-deployment assistance. Packages are sized to your installation, and offer a clear definition of deliverables. You'll get:

- Expert guidance in best practices from senior consultants with domain expertise
- The quickest path to live use of a scalable solution and self-sufficiency
- Faster return on your investment goals
- A framework for moving forward with additional applications and workflows

Service packages shorten time to value in implementing Rocket Solutions:

- Application modernization and development with Rocket® API
- DevOps management with Rocket® Aldon Lifecycle Manager
- Real-time mainframe data access for analytics and new business insights with Rocket® Data Virtualization
- Application modernization and development with Rocket® LegaSuite
- Expansion and modernization of business solutions based on the Rocket® MultiValue platform
- Backup environment monitoring and documenting compliance with Rocket® Servergraph
- Reduced TCO and enhanced user experience with Rocket® Terminal Emulation

Service packages can help ensure the success of your solution throughout its lifecycle, including:

- Launching your solution (full or partial) for organizations or ISVs
- Integrating and customizing your solution, with links to external data sources or key applications
- Optimizing your solution, with performance testing and compliance
- Extending your solution, with analytics, reporting, and/or web services

> "*The implementation was relatively smooth…[The Rocket consulting team] spent a week at Apria, assisted with the design and configuration of our environments in Rocket Aldon Lifecycle Manager, and provided onsite training and presentations to our developers.*"
>
> **Kevin McLatchie**
> Analyst
> Apria Healthcare

Rocket Service Offerings

PRODUCT	DEPLOYMENT	INTEGRATION & CUSTOMIZATION	POST-DEPLOYMENT	OPTIMIZATION & EXTENSION
Rocket API	X	X		
Rocket Aldon Lifecycle Manager	X	X	X	
Rocket LegaSuite	X	X		
Rocket MultiValue	X	X	X	X
Rocket Servergraph	X	X	X	
Rocket Terminal Emulation	X	X	X	

Packages range in duration from one-day engagements to 90+ days, with many requiring fewer than 25 days.

Service packages follow defined phases and schedules, with an emphasis on collaboration and communication, value check-ins, and reaching milestones. The result? Visible business value, achieved sooner.

> *The Rocket technical team has been very proactive to help us accelerate the process and customize the solution to our environment. They react quickly, and are very straightforward helping us transform our data protection environment.*
>
> Martin Campbell
> Unix & Virtualization Team Lead
> The University of Edinburgh

Custom Services: Tailor-Made for Your Goals and Challenges

Sometimes, customers have unique needs where a package just doesn't fit. These are often larger customers or organizations with complex business or integration requirements. For such cases, we will provide a quote for a custom engagement.

Achieve Liftoff Faster with Rocket Expertise

At Rocket, we have extensive experience in building, deploying, and optimizing some of the most widely used software available. Our technical consultants have hands-on experience in today's top-of-mind strategic IT initiatives, including:

- Application lifecycle management and DevOps
- Self-service business intelligence and analytics
- Embedded applications
- Application modernization for web or mobile interfaces and real-time data access

Because we're been tackling tough problems for customers for more than 25 years, we can accelerate your project launch while helping your organization realize greater value.

Rocket Software (www.rocketsoftware.com) is a technology company that helps organizations in the IBM ecosystem build solutions that meet today's needs while extending the value of their technology investments for the future. Thousands of companies depend on Rocket to solve their most challenging business problems by helping them run their existing infrastructure and data, as well as extend those assets to take advantage of cloud, mobile, analytics, and other future innovations. Founded in 1990, Rocket is based in Waltham, Massachusetts with locations in Europe, Asia, and Australia.

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